

PRODUCT LIMITED WARRANTY

Dear customer, thank you for purchasing Data Technologies products. We are sure these products will improve your work environment and will contribute to your business results.

Product:

Serial Number:

Date:

A. Warranty Period

Our products are warranted against defects in material and workmanship for a period of **ONE YEAR and 1 month** from the original date of purchase (invoice date), under normal use.

B. Warranty Liability

1. This warranty is valid only to products which were directly purchase from DATA. This Warranty may only be used by the original purchaser, and is non-transferable and non-assignable to any third party.
2. This warranty covers defects in manufacturing discovered only while using and maintenance the product as recommended by DATA. The warranty **does not cover** damage caused by misuse, abuse, unauthorized changes, modification or adjustments; unauthorized handling, repair, cleaning, etc.; improper storage conditions; external causes beyond DATA's control, such as but not limited to: accidents, fire, burglary, fall, sand, dust, dirt, water, damp or corrosion, etc. The warranty does not cover repair or replacement of parts due to normal wear and tear.
3. Should the product fail to function, under terms covered by this warranty, your sole recourse shall be replacement as described above. DATA will not be held responsible or liable to you or any other party for any damages that result from the failure of the product. Such damages include, but are not limited to: lost income and profits (actual or anticipated) or any other business related loss, lost savings, lost data, damage to other equipment, and any other incidental or consequential damages arising from the use, or inability to use this product. In no event will DATA be liable for more than the amount of your purchase price, not to exceed the current list price of the product, and excluding tax, shipping and handling charges.

By using the product the user accepts Data's Standard Terms and Conditions (<http://data-technologies.com/wp-content/uploads/2018/04/DATA-Standard-Terms-and-Conditions-100315-1.pdf>)

C. How to activate this warranty

1. Upon purchase of the product, please register the item's warranty. Using the support segment of the DATA Internet website www.data-technologies.com/warranty.
2. If the sales agreement **includes installation** by DATA's staff or DATA's distributor's staff (not by video conferencing): DATA representative will be responsible for unpacking, set up and ensuring proper functioning of the machine. The set up will include initial training of customer's staff. Additional training of staff is not included in the terms of this warranty.
3. If the sales agreement **does not includes installation** by DATA's staff or DATA's distributor's staff:
 - a. It is the customer's responsibility to open the box upon arrival and make sure the machine has arrived in operational mode. This is a precondition for warranty coverage.
 - b. Please verify the physical shipment condition by the "Visual Inspection Checklist" (attached hereby).
 - c. Please report any inspected damage within one week of receiving the machine, to support team at support@data-technologies.com. Failure to report damage within a week of shipment receipt will serve to acknowledge receipt of the machine in good physical order.

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DATA Detection Technologies LTD.

Tel: +972-732204483 info@data-technologies.com www.data-technologies.com

Topaz street, Park Tzora Industrial Area, Kibbutz Tzora 9980300 Israel

D. How to obtain service under this warranty

1. On discovering a defect, please notify DATA directly (support@data-technologies.com), quoting product name, product serial number, malfunction description.
2. DATA will provide technical support by telephone/email/video or by our local disturber's technical staff (customer is responsible to provide adequate working conditions and operator support as may be requested).

E. Warranty coverage

1. Replacement of defective parts.
2. Based on DATA's policy, if needed, labor costs to repair the part.
3. Shipping costs of the parts/machine sent back to customer (excluding import taxes, duties and VAT).

F. Shipping

1. Shipping the faulted part/machine to DATA will be made only after the support team issues a RMA form and the customer will send it back signed to DATA
2. Customer will make sure that the part or machine is packed in the best possible way (recommended in the original box).
3. All shipping costs to DATA location will be covered by the customer.

G. Repair of products NOT under warranty

1. Our support team will quote the repairing or replacement costs to customer (according to our spare parts and service price list).
2. The work will proceed only after approval of RMA form by customer and payment made.
3. All shipping costs will be on customer's account.

H. Warranty of spare/replaced parts

1. Repaired or replaced products/parts under warranty - will be subject to the original warranty period, but not less than 3 month.
2. Repaired or replaced products/parts NOT under warranty - will be subject to the warranty period of 3 month.